Henshaws Donor Promise

It is only thanks to the generous support of our donors like you that we are able to help people with visual impairments and other disabilities to go beyond their expectations and change their lives.

We see you as a partner in our work and we, therefore, commit to the following principles

* We will welcome your donations and will work with you to make sure that it is spent on the things that matter to you
* We will be good stewards of your generosity and will use our resources wisely and efficiently
* We will look after your personal information and not sell it or misuse it
* We will thank you quickly and accurately and keep you up to date with progress on our work
* Your opinions are important to us and we will welcome your feedback
* We will be open and transparent even at difficult times
* We will look to continually improve our services to our donors
* We would be happy for you to get more involved in our work if you would like to and will invite you to attend events, volunteer or meet members of our community
* We will share our successes with you as they are your successes too

Above all, we will be there to answer your questions and share your successes. You can contact us on 0161 786 3656 or [fundraising@henshaws.org.uk](mailto:fundraising@henshaws.org.uk) if you have any questions or comments about our work.