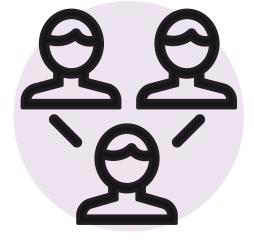
# skillstep programme

# A Social Return on Investment Analysis

Authors: Henshaws - Helen Doyle, Research and Information Manager and Julie Parrish, Skillstep Co-ordinator; Manchester Business School - Alex Daly, Ajay Kaushik, Sarah Li, Irada Valiyeva and Carlos Lopez.

Skillstep is a 12 week course for people with sight loss who want to work, volunteer or continue studying – working to achieve a society in which people with sight loss can fully participate.

#### **OVERVIEW**



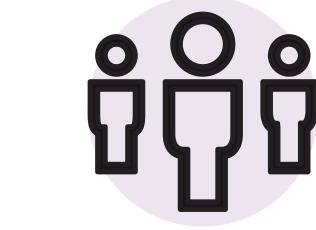
fundamental to the delivery of

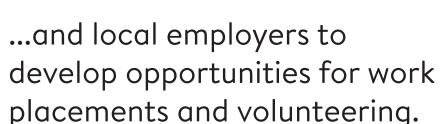
partners like Trafford College...

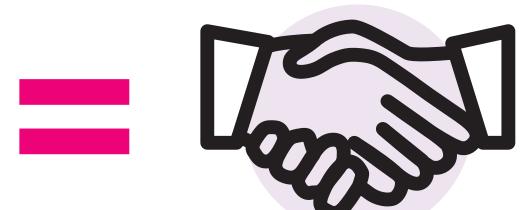
the course. We work with key

Collaborative working is









In total we work with **over 40** partner organisations.

The University of Manchester **Manchester Business School** 

to conduct a Social Return on Investment (SROI) analysis of the Skillstep course to measure how the course adds social value.

Working in partnership with

**Manchester Business School** 

This is defined as economic, environmental and social benefits – a ratio to demonstrate the return in social value to the wider community for every £1 spent on Skillstep.

#### RESULTS

The SROI analysis showed the project creates value by improving key skills and outcomes. All outcomes are measured on a scale of 1-5 pre course, post course and one year post course.

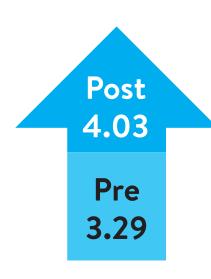
The following scores are averages:



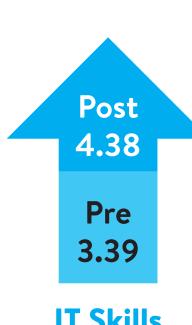
**Work Ready Skills** 77% relevance



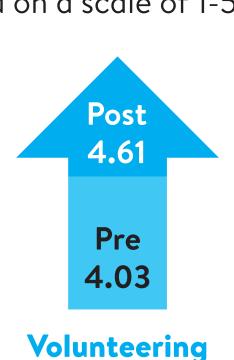
**Independence Skills** 64% relevance



Confidence 86% relevance



**IT Skills** 72% relevance



Volunteering 76% relevance

The course creates value in two main ways – work-ready skills for students and rebuilding confidence and independence.

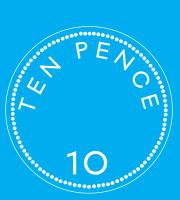
"Skillstep has opened my world." John, Manchester

**EVERY** 













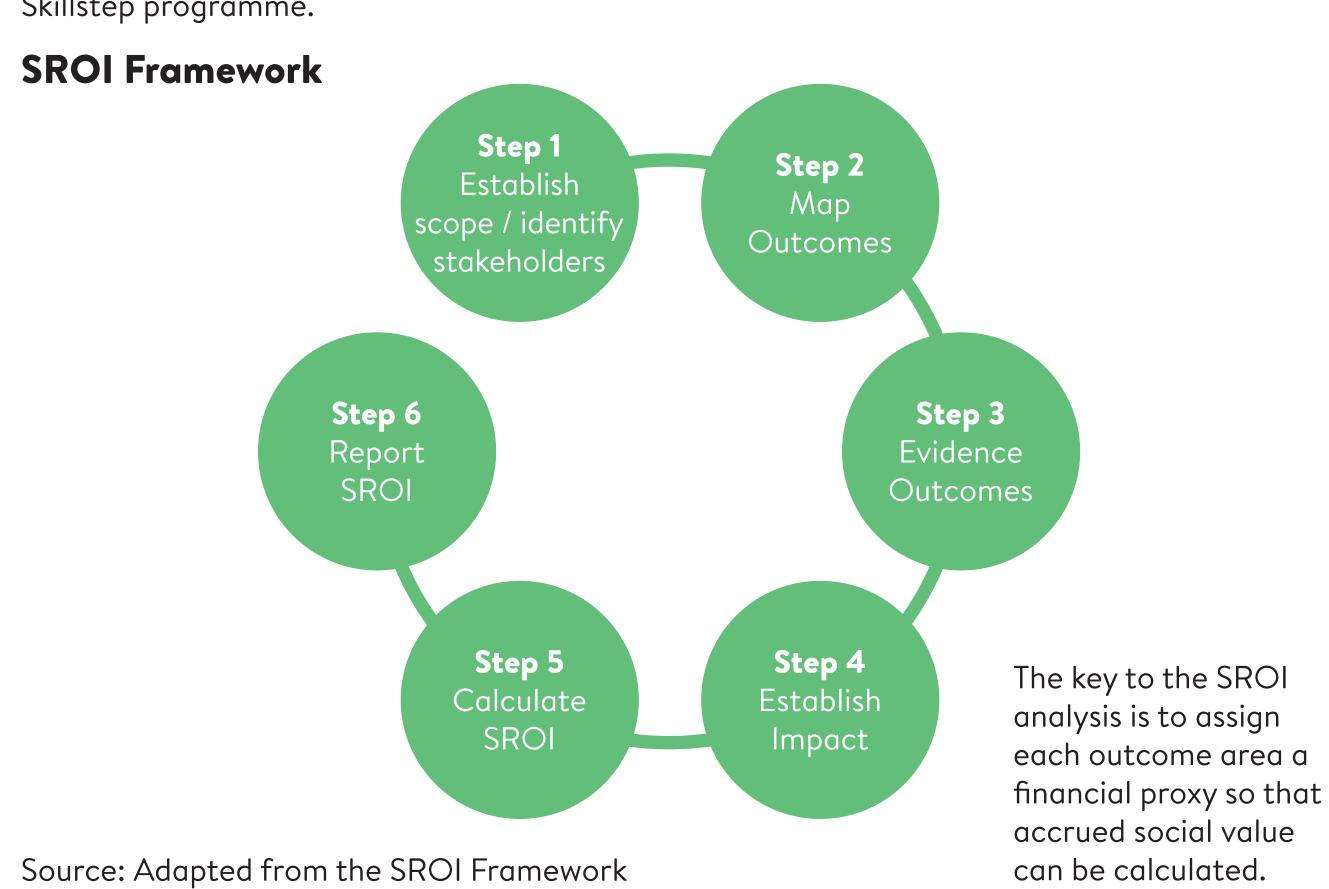




IN SOCIAL VALUE

## METHODS

The SROI framework was adopted in the study to calculate the social value created by the Skillstep programme.



### CONCLUSIONS

The study shows that to create a society where people with sight loss can fully participate requires a focus on two main areas:

To enable people with sight loss to develop and re-learn the skills they need to fully participate.

To work collaboratively with key organisations across the community to break down barriers to enable participation.

The SROI analysis demonstrates that Skillstep enables people with sight loss to participate through the development of their work and mobility skills and increasing their confidence and independence.

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#### 71% of Skillstep students are either volunteering, in further study or in paid employment

This collaborative delivery model is something which can be replicated across the sector as a model of good practice to enable a society in which people with sight loss can fully participate.







Henshaws is a charity that helps people living with sight loss and a range of other disabilities to achieve their ambitions and go beyond expectations

henshaws community services

beyond expectations

Henshaws Society for Blind People, Charity Number 221888, acting by its trustee, Henshaws Society for Blind People Trustee Limited.



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